

# MONICA SINGH

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## SUMMARY

Senior Project Manager, Certified Scrum Master , Data Analyst, Certified SAFe 6 Agilist

- Seasoned Senior Project Manager with 17+ years of extensive experience in software development and project management across diverse domains including Capital Markets, Aviation, and SAP Portfolio.
- Adept at leading agile transformations, SAFe 6 certified with 6 years of experience as Scrum Master.
- Proven track record as a Presales & Mobilization Lead for a Project Management & Delivery Platform, accelerating SAP end-to-end transformation programs.
- 10 years of hands-on experience in software development, proficient in Core Java 8, Oracle 11 PL/SQL, React Js, and Autosys.
- Demonstrated expertise in on-site roles as L3 Support Lead and Development Lead in international settings, including London and Singapore.

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## EXPERIENCE

**Senior Project Manager, 07/2023 - Current**  
**Infenox Technologies - Bengaluru**

- Define project scope, objectives, develop the project charter and securing necessary approvals.
- Identify key stakeholders and establish communication channels.
- Develop comprehensive project plan outlining timelines, resource allocation, and budgeting.
- Establish governance structures and processes, defining project metrics and success criteria.
- Led the formation of project teams, delegated tasks, and implemented effective communication channels.
- Identify potential risks and develop mitigation strategies, monitoring and controlling risks throughout the project lifecycle.
- Engage with stakeholders, manage their expectations, communicate project progress and challenges regularly.
- Resolve conflicts, facilitate stakeholder meetings, and track project performance using appropriate tools and techniques.
- Perform change management for scope, schedule, and cost variations, reporting and escalating issues as needed.

**Senior Consultant, 04/2022 - 06/2023**  
**Eviden (Atos) - Bengaluru**

- Led five SAP business process improvement teams as Agile Coach.



## CONTACT

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## SKILLS

**Project Management ( Agile & Waterfall)**

- Scrum Master
- Certified SAFe 6 Agilist
- Data Science
- Project Planning, Effort Estimation, Execution, Tracking & Reporting
- Project Performance Metrics - Customization & Reporting
- Project Documentation - Project Charter, Project Governance, Project Plan
- RFP Response documentation
- Stakeholders Management
- Release Management

**Technology & Tools:**

- Core Java, Python, Oracle PLSQL, Power Bi, Autosys,
- Azure DevOps
- JIRA & Confluence

- Develop and implement a governance model for the SAP transformation project using Azure DevOps.
- Provided coaching to both functional and technical teams on Agile (Scrum) methodology and the Azure DevOps tool.
- Streamlined end-to-end SAP transformation programs by designing and customizing SAP-specific project management templates using Azure DevOps integrated with Power BI.
- Established a governance model for the ATOS SAP R&D portfolio, incorporating all necessary custom project performance metrics.
- Contributed to multiple RFPs in the project management domain for SAP transformation programs.

### **Associate Project Manager, 03/2019 - 03/2022**

#### **Accenture Solutions Pvt Ltd - Bengaluru**

- Pre Sales & Mobilization Lead for SAP Project Management & Delivery Platform.
- Key contribution in sales & e-2-e deployment of Delivery Platform for multiple clients following different methodologies (Hybrid / Iterative / Waterfall) integrated with 3rd party ALM tools.
- Perform analysis of project requirements and tailored the project management platform with appropriate performance metrics through tools like JIRA, Azure DevOps, MS Project Planner & Power BI along with platform's offerings.
- Administered project budgets, meticulously tracking expenditures to avoid overspending and maximize resource utilization.
- Coached and set up multiple teams following Scrum methodology.

### **Software Development Team Lead, 09/2009 - 01/2019**

#### **Accenture Solutions Pvt. Ltd. - Bengaluru**

- Design and develop components in Core Java and prepare deliverables.
- Conduct impact analysis and estimate effort for change requests.
- Work closely with Onshore Business analysts to collect requirements and evaluate impact.
- Maintain accuracy and completeness in the approval of unit tests.
- Provide L3 support (24 \* 7) – resolve product incidents as per the SLAs defined.
- Support SIT/UAT deployments and production Credit Risk releases.
- Ensure code quality and standard processes by following all the checklists and trackers.
- Collaborate with Dev & Testing team during daily scrum calls.

### **Senior Java Developer, 09/2007 - 08/2009**

#### **Accenture Solutions Pvt Ltd - Mumbai**

- Java associate developer.
  - Coordinate with client team to gather and analyze requirements.
  - Develop efficient Java components through coding and unit testing.
  - Troubleshoot, fix, and deploy bugs across multiple environments including Dev, QA, UAT, and Pre-Prod.
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## CERTIFICATIONS

- Scrum Master, 06/2023
  - SAFe Certified, 06/2023
  - In Progress - Professional Certificate Generative AI & Machine Learning By IHUB @ IIT Roorkee
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## EDUCATION

**Bachelor of Engineering in Computer Science, 03/2007**  
**C.R.S.C.E Murthal, Sonapat**

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## WEBSITES, PORTFOLIOS AND PROFILES

<https://www.linkedin.com/in/monica-singh-38020138/>

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## PROJECTS

**Project:** Babcock CX Purchase Portal- Tecnical migration

**Client:** Babcock, Canada

**Role:** Senior Project Manager

**Duration:** Mar 2024 - May 2024

**Technology:** JavaScript, React JS, Mongo db

**Description:** Babcock purchase portal is a cost effective solution to procure and monitor defense spare parts of specific military assets in Canada.

**Project:** iFlight Crew Management Software

**Client:** IBS Software

**Role:** Senior Project Manager/Scrum Master

**Duration:** Jul 2023- Dec 2023

**Technology:** React Js, Postgres, Spring Boot

**Description:** iFlight Crew Management Application is specifically designed to address the complex needs of crew management within the aviation industry. iFlight streamlines and optimizes crew scheduling, resource allocation while ensuring compliance with aviation regulations. This project was the implementation of the custom requirements for Qantas Airlines.

**Project:** SAP Practice Portfolio

**Client:** Eviden (Atos)

**Duration:** Apr 2022 - Jun 2023

**Technology:** SAP, Power BI, Azure DevOps

**Role:** Senior Consultant

**Description:** Part of Atos SAP Portfolio - Global level improvisation of SAP business processes for Finance and HR segments.

**Project:** myConcerto - Digital Delivery Platform

**Client:** Accenture DCN Internal

**Duration:** Mar 2019 - Mar 2022

**Technology:** SAP, Oracle (ERP), Salesforce, Azure DevOps, MS Project Planner, JIRA, Dot net, Mongo DB

**Role:** Associate Project Manager

**Description:** Presales and deployment lead for Project Management platform accelerating e-2-e transformation programs supporting multiple ERP Technologies - SFDC, SAP, Oracle

**Project:** Finance & Risk IT

**Client:** UBS

**Duration:** Sep 2009 - Jan 2019

**Technology:** Core Java 8, Oracle 12g, Autosys R11, Perl/Shell Scripts, React Js, Sprint boot.

**Role:** Team Lead

**Description:** Backoffice application to calculate & report risk (Credit & Market) associated with counterparties trading with the investment bank UBS.

**Project:** Finance & Risk IT

**Client:** JPMC

**Duration:** Aug 2007 - Sep 2009

**Technology:** Spring framework, JavaScript, XSLT, HTML, JSP.

**Role:** Senior Java Developer

**Description:** Portal to manage commissions associated with the counterparties trading with the investment bank JPMC.